

Dishwasher Rack Repairs

If the plastic coating wears off the the tines of the dish racks in your dishwasher, they may corrode and rust. Promptly repair cut or chipped **plastic coating on racks** to prevent rust. Use steel wool to remove rust and cap the damage rack tines with slip-on rubber tips. You can get a rack or tine repair kit from the manufacturer.

Troubleshooting

My dishwasher won't drain.

If your **dishwasher won't drain**, **clean the filter** at the bottom and try running it over again. If this doesn't work give us a call

My dishwasher is not getting dishes clean.

Overloading could cause this. Try taking some of the dishes out. On some machines it is important not to cover the "**power tower cleaner**" located in the center of the dishwasher. If you put too many pots and pans on the bottom rack the water won't be able to get to the dishes on the top rack.

Dishwasher detergents are design to work with very hot water, ideally 140F. If your water is too cold the detergent might not be correctly dissolving and rinsing.

Won't fill.

- Be sure the door is latched securely.
- Be sure the water is turned on.
- Check that the dial pad is properly selected for a cycle.
- Allow time for select models to drain/pause before filling.
- Check home's circuit breaker or fuse box.
- Check inlet hose for a kink.
- Check water valve inlet for sediments and clean if necessary

Water won't drain in the bottom of the tub.

- If hooked up to a garbage disposer, be sure the knockout is removed from the disposer inlet.
- Be sure the drain hose is elevated in the drain or disposer.
- Check drain hose for a kink.
- Check your home's circuit breaker or fuse box.

- Check that the cycle is completed.

Detergent cup not empty.

- *Check that the cycle is completed.*
- *Be sure dispenser is not blocked.*
- *Use fresh detergent which has been stored in a cool , dry place.*

Seems Noisy.

- A water valve hiss during fill is normal.
- Water circulation sounds are normal.
- A ticking noise is a normal timer sound (certain models).
- A thumping sound may be a wash arm bumping an item that is extending beyond the racks.
- Chopping or grinding sounds may be heard during draining as the internal food disposer chops hard times like fruit seeds, nuts, etc.
- Humming during drain is normal.
- A snap noise is the detergent cup lid hitting the door liner when the dishwasher door is opened at the end of the cycle. **This is normal.**
- Proper installation affects the noise level.

Leaks.

- Check that the dishwasher is level. (Refer to the Installation Instructions).
- Suds can cause the dishwasher to overflow. Measure the detergent carefully and use only detergents designed for use in a dishwasher. Less detergent is needed in soft water. Try another brand if sudsing continues.
- Occasionally moisture droplets may be noticed on the door vent in the area where the droplets have evaporated they may fall to the floor.

Food Soil Remains On Dishes.

- Check water temperature.
- Run hot water at the sink before starting the dishwasher.
- Select appropriate water-heating option (i.e.. Temp Sense, Sani Temp, Sani Clean, etc.)

- Use fresh detergent stored in a cool dry place.
- Select proper cycle for the soil level.
- Load the utensil basket with some handles up and some down to prevent nesting.
- Do not place glasses over tines.

Items Washed in the Dishwasher or the Dishwasher Tub Itself are Stained / Discolored.

- Aluminum utensils or pans can leave marks when they rub against other items. Leave a slight space between items.
- Iron in the water can leave a yellow, brown or orange film on dishes or the dishwasher tub. A filter may be needed. Rust remover can be used to remove rust.
- Color from tomato sauces may adhere to the tub. If light staining has occurred, leave the door open to oxidize the stain away. For removal of heavier stains, try a dishwasher cleaning product that contains citric acid. Changing to a lemon-scented detergent may also help.

Items Not Properly Dried / Moisture is Present on the Dishwasher Interior After the Dry Cycle.

- Be sure Heated Dry is selected.
- Water droplets may form on the inner door as part of the drying process.
- Use a rinse aid regularly, to improve drying. On models equipped with an adjustable rinse air cap, turn the cap towards the MORE setting.
- Check water temperature.
- Select appropriate water-heating option (i.e. Temp Sense, Sani Temp, Sani Clean, etc.).
- Increase detergent amount to match water hardness.
- Load properly.
- Plastic and Teflon items are inherently difficult to dry because they have a porous surface and tend to collect water droplets. Towel drying may be necessary.
- A *Quick/Rinse* cycle does not dry the dishes. Towel drying is required.